Arshad Ullah

House # 457, Street # 55,Sector I-10\1 Islamabad [arshaddawar1995@gmail.com](mailto:arshaddawar1995@gmail.com)

Mobile : 03340552270

## OBJECTIVE

Experienced Senior Computer Networking Technician with 9+ years experience and a proven track record of leading successful network deployment and optimization projects. Looking for an opportunity to contribute to the growth and innovation of a forward-thinking company by leveraging my in-depth knowledge of network protocols, security, and troubleshooting.

**ACADEMIC DETAILS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree/Course** | **Institution** | **Year of Passing** | **Percentage / Grade** |
| BS In Computer Science | Allama Iqbal Open University, Islamabad | 2021 | 3.52/4.00 |
| DAE In Computer Information Technology | KRL Institute of Technology | 2013 | 71.3% |
| Matriculation | Hurmaz Public School | 2010 | 76% |

# WORK EXPERIENCE

|  |  |  |
| --- | --- | --- |
| **Organization** | **Designation** | **Duration** |
| National Engineering & Scientific Commission | Senior Computer Technician | Apr 2014 - till date |

**Roles:**

* Configured and managed network switches, routers, firewalls, and other network infrastructure.
* Assisted cyber-security team in internal cyber security audits of the organization.
* Implemented and monitored network security protocols to ensure data integrity and confidentiality.
* Act as administrator of Kaspersky antivirus implementation on 250 clients approx.
* Provided proactive and reactive technical support to end-users regarding network connectivity issues.
* User creation , editing and updating in File Tracking system.
* Implementation of mail management system .
* Performed hardware and software installation of Video Teleconferencing (VTC) on Secure media.
* Troubleshooting of Virtual Private Routed Network(VPRN) connected between various sites.
* Diagnosed and resolved network performance problems efficiently, minimizing downtime and user impact.

## COURSES AND CERTIFICATION

* Attended and awarded certificate of Participation for attending two-week course on Red Hat Linux 9.0 from STI Institute ,Islamabad
* Attended one week course on welfare schemes for workers from DWE directorate,Islamabad.

## IT RELATED SKILLS

* Microsoft office
* Kaspersky Antivirus
* Red Hat Linux 9.0
* Windows server 2022,Window 10,11
* Active directory, Domain controller, Organizational unit
* Remote Desktop

# STRENGTH

* Leadership Abilities
* Problem Solving
* Excellent Communication Skill
* Team Player
* Time management

# HOBBIES

* Cooking
* Playing Cricket

# REFERENCE

## Available upon request